



BDA Global

Business Improvement Services



OUR MISSION:

BDA Global's mission is to be a leader in providing innovative solutions to ensure business efficiency, effectiveness and resilience. We provide state of the art tools and techniques to design cutting edge solutions that are specifically tailored to each client's operational and technological needs.

Our wide range of business improvement services can help your organization resolve structural and process-based inefficiencies by utilizing change management best practices to ensure the efficient planning, scheduling and implementation of solutions. Our methodology will also encourage the proper development of clearly defined processes and procedures for managing changes and configurations within your organization.

Headquartered in Washington, DC with consultants working throughout the US, Latin America, and the Caribbean, BDA Global is well positioned to provide your organization with services to meet all of your Business Improvement needs and objectives. While BDA Global has greatly expanded over the last five years, its core commitment remains the same: to efficiently complete quality projects, saving clients valuable time and resources.



Services

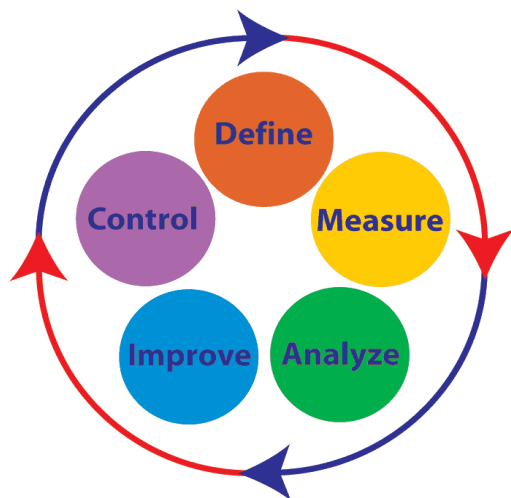
Business Process Consulting:

Use of integrated process documentation techniques to help identify operational inefficiencies and opportunities for process improvement

Organizational Assessments & Six Sigma Consulting:

Use of strategic planning tools including the HOSHIN Model in order to develop recommendations for improvements, and strategies for operational success. BDA Global has adopted a streamlined methodology for diagnosing business waste and developing strategies for operational refinement. Our process involves analyzing the supply chain and evaluating how and when processes are performed.

Six Sigma DMAIC Methodology



Business Case Analysis:

Quantitative and qualitative analysis of prospective organizational changes, functions, processes, and/or transactions. This includes the identification of potential pros and cons, and the development of implementation recommendations.

Cost Benefit Analysis:

Quantitative analysis of prospective investments or operational changes. This includes the identification and analysis of all costs, the extrapolation of impacts, and the adjustment of analysis to factor in changing variables.

Performance Management:

Use of benchmarking and operational analysis, and the development of baseline data, to measure operational performance. Also includes the development of strategies to measure and report on performance.

Sarbanes Oxley Compliance Reviews:

Analysis and audit to insure compliance with all titles; includes analysis of corporate governance and updating internal control assessment.

Litigation Support:

Performance of structural, operational, and/or performance review. This includes financial analyses to provide expert organizational reporting and testimony in support of litigation.

Executive Coaching:

Led by Linda Kleckner, the former Chief of Staff of Citigroup, BDA Global's executive coaching practice uses senior executive trainers with Fortune 500 leadership experience to provide training to corporate leaders. Training covers the tools, techniques and approaches for motivating staff, managing resources, facilitating change, and resolving workplace problems.



Past Performance

National Institutes of Health



BDA Global is currently assisting the NIH with a variety of services. BDA Global has worked on a variety of business process mapping, review, and reengineering projects at the NIH since 2004. BDA Global is currently engaged in a four year contract to provide senior subject matter expertise and advisory services to executive management at the NIH's Office of Science Education. The breadth of services includes assisting with staff realignment, integrated process mapping, process reengineering, marketing materials design and development, professional writing and executive advisory services.

National Park Service



In 2010 the National Park Service engaged BDA Global to develop and recommend performance metrics that could be implemented for its Human Resources organization. BDA Global conducted a literature review, examined Office of Personnel Management standards, conducted benchmarking, analyzed the goals, objectives, and changes from a recent HR transformation, and developed metrics that meet the National Park Service's human resource department's goals and objectives.

Mississippi Department of Employment Services



In 2010, MDES engaged BDA Global to provide a range of advisory services. BDA Global is currently assisting MDES with varied expertise and professional advisory services in customer service, call center operations, and disaster recovery planning.

PCS Nitrogen (A Potash Corp Subsidiary)



In 2009, PCS Nitrogen, one of the world's largest manufacturers of ammonia and urea, engaged BDA Global to perform a lean six sigma study of key administrative operations. The engagement involved mapping processes, identifying process inefficiencies and potential areas of waste and developing process improvements and workarounds to realize improved efficiency and effectiveness.

Arlington County Office of Emergency Management



In 2009 Arlington County, Virginia engaged BDA Global to design and implement a training program for County building managers and security personnel, training them on the facets of an effective Homeland Security Exercise and Evaluation Program. The goal of the training is to improve the level of overall County preparedness and to introduce best practices in training first responders and emergency operations personnel.

District of Columbia Office of the Attorney General



In 2008, BDA Global performed forensic accounting and financial and Impact analysis services to assist the Office of the Attorney General District of Columbia with litigation support. In this role BDA Global's consultants performed detailed financial, requirements, and compliance analysis of contractual and performance records, supported the assigned attorney with subject matter expertise and expert testimony, and developed a comprehensive written report on the contractor's performance.

District of Columbia Department of Transportation



In 2007, BDA Global performed Business Case Analysis for the District of Columbia's Department of Transportation, examining in-house versus privatized operations of its parking meter program. The engagement involved financial modeling, detailed cost benefit analysis, benchmarking, and report writing on findings and recommendations.

For more information on BDA Global or to receive a free demonstration of our Business Impact Analysis tool, CONTINUUM, please contact us at:



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